

CUSTODIAL TEST TEST
1901 W MADISON ST APT 00000
PHOENIX, AZ 85009-5287

October 10, 2024

Katie Hobbs
Governor



Angie Rodgers
Director

RE: CUSTODIAL TEST TEST and NONCUSTODIAL ATLAS TEST
AZCARES No.: 001428730400

Si usted necesita asistencia con la traducción de este documento, por favor llame a la oficina y pregunte por un representante que hable español.

Important Information about Cooperating with the Division of Child Support Services (DCSS)

You must cooperate with the DCSS in order to receive TANF cash and AHCCCS medical benefits.

When you apply for or receive TANF cash assistance or AHCCCS medical assistance, you must cooperate with the DCSS and our attorneys.

If you do not cooperate with the DCSS or our attorneys, your TANF cash and/or AHCCCS medical benefits may be reduced or stopped.

You recently failed to cooperate with the DCSS or our attorneys.

On 09/26/2024, you did not:

- Attend the telephone appointment we scheduled for you with the DCSS.
- Attend an appointment we scheduled for you at the DCSS.
- Provide us the information we required.
- Attend a hearing.
- Other reason(s):

If you do not cooperate with the DCSS in the next 14 days or attend the next scheduled hearing:

We will contact the Family Assistance (FAA) Office to ask them to start the sanction process which will result in your TANF cash assistance or AHCCCS medical benefits being reduced or stopped.

How to prevent your cash and/or medical benefits from being reduced or stopped:

By 09/27/2024, you must:

- Call me at to schedule a telephone interview within the next 14 days.
- Call the DCSS office to schedule an appointment to meet with us within the next 14 days.



() Attend the next scheduled court hearing. The hearing details are:

Date:

Time:

Judge/Commissioner:

Location:

Maricopa County Superior Court
East Court Building
101 W. Jefferson St.
Phoenix, Arizona 85003-2243

You must e-mail the following documents to DCSS-Documents@azdes.gov or drop off the documents at the nearest office location prior to the appointment:

If you believe you have good cause not to cooperate with the DCSS or our attorneys,

You may request a good cause waiver from cooperating if:

- You believe that you, your children, or the caregiver relative of the children may be in danger of physical harm from the parent who does not have custody.
- Legal proceedings for the adoption of your children are in court.
- For less than 90 days, you have been working with a public or licensed private social services agency to determine if your children will be adopted.
- You became pregnant because you were sexually assaulted.

You can request good cause or get more information about good cause from your DCSS office or the FAA office where you applied for TANF cash assistance. If your request for good cause is approved, the DCSS is not required to obtain or enforce a child support order for you. The information you give us is voluntary and it will be kept confidential. The DCSS will only use this information to help you. A finding for good cause must be reviewed by the DCSS or FAA every six months.

Thank you for your prompt cooperation.

If you have any questions about this notice, you may contact DCSS Customer Service at (602) 252-4045 (within Maricopa County), Nationwide toll free at 1-800-882-4151, or TTY/TDD Services: 7-1-1. You may also contact us by e-mail at the DCSS web site at www.azdes.gov/dcsc.

Equal Opportunity Employer / Program • Auxiliary aids and services are available upon request to individuals with disabilities • To request this document in alternative format or for further information about this policy, contact the Division of Child Support Services at (602) 252-4045; TTY/TDD Services: 7-1-1 • Disponible en español en línea o en la oficina local.

